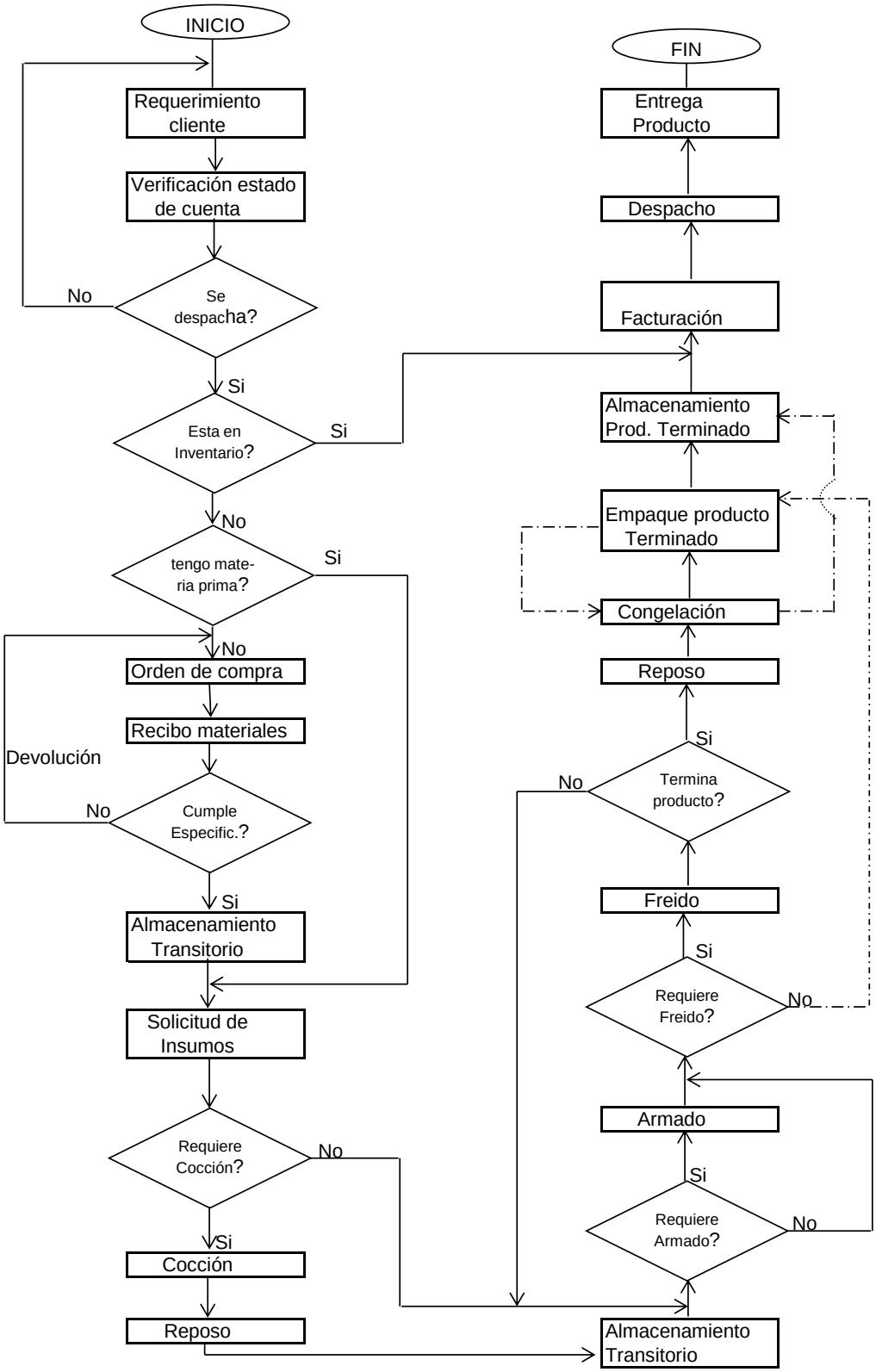DIAGRA FLUJO MACRO-PROCESO C.I K-LISTO